

# Draught Beer Troubleshooting

## Temperature Pressure Cleanliness

### Foamy Beer

Process	Result	Possible Causes	Next Steps
Pour beer / take temp.	<b>Too warm</b>	Cooler too warm	Check cooler temp on gauge and take reading. Call refrigeration company
		Coolant not working (Freon/glycol)	Call refrigeration company
		Hot spots in line / tower not chilled	Call draught service technician
	<b>Temperature fine</b>	Pressure too high	Turn pressure down (release pressure from keg)
		1 regulator for multi brands	1 regulator per brand
		Worn coupler	Replace coupler with new one
		Damaged 'o' ring on keg	Place small 'o' ring on keg / replace coupler
		Worn faucet	Clean faucet or replace it
		Frozen glassware	Use regular glass

### Flat Beer

Process	Result	Possible Causes	Next Steps
Pour beer / take temp.	<b>Too cold</b>	Cooler too cold	Check cooler temp on gauge and take reading. Call refrigeration company
		Lines too cold	Call refrigeration company
	<b>Temperature fine</b>	Pressure too low	Turn pressure up (use saturation chart)
		Is glass beer clean?	Rinse and clean glass
		1 regulator for multi brands	1 regulator per brand
		Throughput is insufficient (less than 1 per week)	Put different brand on Switch to different keg size Reduce number of brands on tap
		Beer is old and oxidized	Replace with newer product
		Is gas on? Is gas out?	Turn gas on / switch cylinders to new one
		Mixed gas and low throughputs	Change brand, gas type, cylinder size